
ABOUT THE AUTHOR

Dennis R. Muntslag completed his secondary schooling (Atheneum-B) at the Rijksscholengemeenschap in Epe (The Netherlands). He continued his studies at the Eindhoven University of Technology. He holds a Master's Degree in Industrial Engineering & Management Science, with a major in Production control systems and information systems.

Upon graduation, he joined the firm of Moret Ernst & Young Management Consultants based in Utrecht (The Netherlands), where he is currently employed as a Senior Consultant within the Logistics & Information Management Group. He has completed a large variety of projects in the field of logistics management and information systems primarily for industrial companies. Since May, 1988, he has been involved in a research project on a part-time basis at the Eindhoven University of Technology within the Business Economics Section under the supervision of Professor J.A.M. Theeuwes and Professor J.C. Wortmann. This research has led to publications in various professional journals, culminating in the completion of a doctoral thesis in December 1992.